

2205 Keithley Creek Road P.O. Box 7 Midvale, ID 83645 208.355.2211 Fax 208.355.2222

### REDACTED- FOR PUBLIC INSPECTION

June 24, 2014

Received & Inspected

VIA OVERNIGHT DELIVERY

JUN 30 LU14

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12<sup>th</sup> Street, S.W. Washington, DC 20554

FCC Mail Room

RE:

Confidential Financial Information Subject to Protective Order in WC
Docket Nos. 10-90, 07-135, 05-337, 03-109, CC Docket Nos. 01-92, 96-45, GN
Docket No. 09-51, WT Docket No. 10-208, Before the Federal
Communications Commission

Dear Ms. Dortch:

Midvale Telephone Exchange, Inc. ("MTE"), a privately-held rate-of-return carrier receiving high cost support, has electronically submitted FCC Form 481 to the Commission with redacted financial data, in compliance with 47 C.F.R. §§ 54.313 and 54.422.

As specified in the Protective Order issued on November 16, 2012 by the Commission, two copies of the redacted confidential information are being filed simultaneously with the non-redacted confidential information. The redacted information for this filing and each page of the file where confidential information has been omitted is marked "REDACTED - FOR PUBLIC INSPECTION".

Please feel free to contact me with any questions regarding this particular matter.

Sincerely,

John Stuart

CEO

Midvale Telephone Exchange, Inc.

**Enclosures** 

.cc Mr. Charles Tyler, FCC Telecommunications Access Policy Division Idaho Public Utilities
Arizona Corporation Commission

"Employee Owned, Community Focused, Customer Centered"

MTE Communications is an equal opportunity provider and employer

No. of Copies rec'd\_ List ASCDE

Received & Inspected

JUN 30 2014

FCC Mail Room

Arizona Service Quality Standards and Consumer Protection Rules Compliance

Midvale Telephone understands and complies with the Arizona Corporation Commission's *Telephone Customer Relations Rules*, Arizona Administrative Code Title 14, Chapter 2, Article 500 - 510, adopted under the general legal authority of the Public Utilities Law, Title 40, Arizona Code, and the Telecommunications Act of 1988, with regards to service. These telephone customer relations rules provide a set of fair, just, reasonable, and non-discriminatory rules regarding deposits, guarantees, billing, application for service, denial of service, termination of service, complaints to telephone companies, billing for interrupted service, and provisions of certain information about customer to authorities.

### **Functionality in Emergency Situations**

Pursuant to 47 C.F.R. § 54.313(a)(6) and/or 47 C.F.R § 54.422(b)(4) as set forth in 47 C.F.R. 54.202 (a)(2). Midvale Telephone meets the requirements to remain functional in emergency situations and has the following capabilities: Back-up power is provided to Midvale Telephone's central and or remote office(s) by use of fixed generator and batteries that provide it with a minimum of 24 hours of emergency power service. In addition, Midvale Telephone's field electronics have a minimum of 24 hours of back-up power by use of fixed/mobile generators and batteries. Midvale Telephone also has SONET technology in its network that allows for self-healing network should a fiber cut occur in its core network and will automatically reroute traffic. Midvale Telephone also has 2 redundant paths within its network to provide for the capability to reroute traffic. Midvale Telephone has equipped its remote offices with Emergency Stand Alone technology that will provide for call completion and access to 911 in emergency situations. Midvale Telephone is capable of managing traffic spikes resulting from emergency situations.

Response to Line 1000 MTE Communications Study Area 452226

## Voice Services Comparability Report

Pursuant to 47 C.F.R. § 54.313 (a) (10 ) MTE Communications (MTE) is in compliance with the requirement that voice services is no more than two standard deviations above the national average urban rate for voice service of \$46.96 as specified in Public Notice DA 14-384 issued on March 20, 2014. MTE's current total local end-user rate<sup>1</sup> of \$22.65 is not above the standard deviation as specified in the USF/ICC Transformation Order. <sup>2</sup>

<sup>1</sup> Local End User Rate as defined in USF/ICC Transformation Order 26 FCC Rcd at 17751, Para. 238

<sup>&</sup>lt;sup>2</sup> USF/ICC Transformation Order, 26 FCC Rcd at 17694, Para. 84 (footnote included) "The standard deviation is a measure of dispersion. The sample standard deviation is the square root of the sample variance. The sample variance is calculated as the sum of the squared deviations of the individual observations in the sample of data from the sample average divided by the total number of observations in the sample minus one. In a normal distribution, about 68 percent of the observations lie within one standard deviation above and below the average and about 95 percent of the observations lie within two standard deviations above and below the average."

## UKIGINAL

Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 62

### IV. LIFELINE

### A. GENERAL

Applicable to qualifying low-income subscribers to single party residential service of the Company.

### B. RATES

1. Baseline Lifeline is a reduction or credit in the local service charges normally paid by qualifying low-income consumers. The reduction to the normal residential one-party rates are as follows:

Residential Access Lines

Monthly Credit or Discount

Federal Baseline Lifeline Reduction

\$9.25

These reductions or credits are from the normal residential one-party service subscribed to by the consumer. The Federal baseline lifeline reduction shall be used to waive the consumer's Federal End-User Common Line Charge or Subscriber Line Charge.

In no case will the discount exceed the rate charged for the service subscribed to by each individual.

Issued April 6, 2012 Docket Number T-20741A-10-0207 Decision Number 72728 Issued by Midvale Telephone Company

By: Steve Child

Effective: May 6, 2012

APPROVED FOR FELING

**DECISION # 72728** 

Idaho Service Quality Standards and Consumer Protection Rules Compliance

Midvale Telephone understands and complies with the Idaho Public Utilities Commission's *Telephone Customer Relations Rules*, IDAPA 31.41.01, adopted under the general legal authority of the Public Utilities Law, Chapters 1 through 7, Title 61, Idaho Code, and the Telecommunications Act of 1988, Chapter 6, Title 62, Idaho Code, with regards to service. These telephone customer relations rules provide a set of fair, just, reasonable, and non-discriminatory rules regarding deposits, guarantees, billing, application for service, denial of service, termination of service, complaints to telephone companies, billing for interrupted service, and provisions of certain information about customer to authorities.

### **Functionality in Emergency Situations**

Pursuant to 47 C.F.R. § 54.313(a)(6) and/or 47 C.F.R § 54.422(b)(4) as set forth in 47 C.F.R. 54.202 (a)(2). Midvale Telephone meets the requirements to remain functional in emergency situations and has the following capabilities: Back-up power is provided to Midvale Telephone's central and or remote office(s) by use of fixed generator and batteries that provide it with a minimum of 24 hours of emergency power service. In addition, Midvale Telephone's field electronics have a minimum of 24 hours of back-up power by use of fixed/mobile generators and batteries. Midvale Telephone also has SONET technology in its network that allows for self-healing network should a fiber cut occur in its core network and will automatically reroute traffic. Midvale Telephone also has 2 redundant paths within its network to provide for the capability to reroute traffic. Midvale Telephone has equipped its remote offices with Emergency Stand Alone technology that will provide for call completion and access to 911 in emergency situations. Midvale Telephone is capable of managing traffic spikes resulting from emergency situations.

Response to Line 1000 MTE Communications Study Area 472226

### Voice Services Comparability Report

Pursuant to 47 C.F.R. § 54.313 (a) (10 ) MTE Communications (MTE) is in compliance with the requirement that voice services is no more than two standard deviations above the national average urban rate for voice service of \$46.96 as specified in Public Notice DA 14-384 issued on March 20, 2014. MTE's current total local end-user rate<sup>1</sup> of \$25.76 is not above the standard deviation as specified in the USF/ICC Transformation Order. <sup>2</sup>

<sup>1</sup> Local End User Rate as defined in USF/ICC Transformation Order 26 FCC Rcd at 17751, Para. 238

<sup>&</sup>lt;sup>2</sup> USF/ICC Transformation Order, 26 FCC Rcd at 17694, Para. 84 (footnote included) "The standard deviation is a measure of dispersion. The sample standard deviation is the square root of the sample variance. The sample variance is calculated as the sum of the squared deviations of the individual observations in the sample of data from the sample average divided by the total number of observations in the sample minus one. In a normal distribution, about 68 percent of the observations lie within one standard deviation above and below the average and about 95 percent of the observations lie within two standard deviations above and below the average."

Midvale Telephone Company Customer Service Contact: (800) 462-4523 IDAHO PUBLIC UTILITIES COMMISSION
Approved Effective
Aug. 13, 2012 Aug. 27, 2012
Jean D. Jewell Secretary

Idaho Public Utilities Commission

Tariff Number 4

Original Sheet Number: 62

#### IV. LIFELINE

#### A. GENERAL

A federal program applicable to qualifying low-income subscribers to single party residential service of the Company.

#### B. RATES

 Baseline Lifeline is a reduction or credit in the local service charges normally paid by qualifying low-income consumers. The reduction to the normal residential one-party rates are as established by the Federal Communications Commission (FCC).

These reductions or credits are from the normal residential one-party service subscribed to by the consumer.

In addition to the Federal Service Discount, the State may provide an additional discount for eligible consumers, pursuant to Idaho code Title 56, Chapter 9.

In no case will the discount exceed the rate charged for the service subscribed to by each individual.

## C. ELIGIBILITY REQUIREMENTS

- To qualify for Lifeline Service, an applicant must meet all of the requirements established by the FCC.
  - a. The consumer must be a head of household whose gross income is at or below one hundred and thirty-five percent (135%) of the Federal Poverty Limit.
  - b. The customer must be recertified annually by the appropriate state agency.
  - c. The premises at which the residential service is requested is the applicant's principle place of residence.

Issued July 27, 2012

Effective August 27, 2012

Issued by Midvale Telephone Company

By: Stephen G. Child

Title: CEO

## IDAHO PUBLIC UTILITIES COMMISSION

Approved Aug. 13, 2012 Effective

Αι

3, 2012 Aug. 27, 2012 Jean D. Jewell Secretary

Idaho Public Utilities Commission

Customer Service Contact: (800) 462-4523

Midvale Telephone Company

Tariff Number 4

Original Sheet Number: 63

IV. LIFELINE (CONTINUED)

### C. ELIGIBILITY REQUIREMENTS, (CONTINUED)

d. Only one telephone line (wireline or wireless) per household is eligible for the credit. A "household" is any individual or group of individuals, related and unrelated, who are living together at the same address as one economic unit. An "economic unit" consists of all adult individuals contributing to and sharing in the income and expenses of a household.

#### E. REGULATIONS

- The regular service connection charge, move and change charge, and regulations
  applicable to the service offerings specified in the tariff will apply. The service
  connection charge and move and change charge to change to or from this program
  due to eligibility status will be waived.
- The Company will offer Lifeline assistance only during such periods as reimbursement of the discount is available to the Company from Federal and/or State revenue sources.

# V. IDAHO TELECOMMUNICATIONS SERVICE ASSISTANCE PROGRAM (ITSAP)

A. A state program applicable to qualifying low-income residential subscribers ITSAP provides eligible recipients with a reduction in costs of residential basic local exchange telephone service.

### B. SURCHARGE RATES

The monthly surcharge is set at the amount ordered by the Idaho Public Utilities Commission.

Issued July 27, 2012

Effective August 27, 2012

Issued by Midvale Telephone Company

By: Stephen G. Child

Title: CEO

**IDAHO PUBLIC UTILITIES COMMISSION** 

Approved Aug. 13, 2012

Effective Aug. 27, 2012

Jean D. Jewell Secretary

Midvale Telephone Company Customer Service Contact: (800) 462-4523

Idaho Public Utilities Commission

Tariff Number 4

Original Sheet Number: 64

## IV. ITSAP (CONTINUED)

### C. CONDITIONS

- A surcharge assessed on all access lines to contribute toward funding for the Idaho Telecommunications Service Assistance Program (ITSAP). The ITSAP surcharge will not be assessed on ITSAP-eligible subscribers' bills
- The surcharge rate will remain in effect until otherwise modified, canceled, or changed by the Commission.

#### VI. IDAHO UNIVERSAL SERVICE FUND SURCHARGE

#### A. RATES

The monthly surcharge is set at the amount ordered by the Idaho Public Utilities Commission.

#### B. CONDITIONS

A surcharge assessed on all access lines to contribute toward funding for an Idaho Universal Service Fund.

The surcharge rate will remain in effect until otherwise modified, canceled, or changed by the Commission.

### VIII. CONCURRENCES

Midvale Telephone Company concurs in the filed tariffs of the Mountain States Telephone and Telegraph Company dba CenturyLink, together with amendments and successive issues thereof, for the purpose of providing message toll telephone service between its points when no other telephone company jointly provides the message toll service with the Company.

Issued July 27, 2012

Effective August 27, 2012

Issued by Midvale Telephone Company

By: Stephen G. Child

Title: CEO